

Good Neighbour Policy

The role of commercial organisations within the community is changing. When CS Recycling was founded in 1937, there were few formal requirements directing the company with regards to its neighbours over and above the natural desire to do the right thing. As a result, CS Recycling went about its business quietly while living alongside its residential and commercial neighbours.

CS Recycling first moved to Potters Bar in 1966, and some 50 years later, with communities growing and under pressure, greater environmental awareness, and more transparent communication via the Internet and social media, commercial organisations are under increasing scrutiny for their actions.

CS Recycling has always and will always endeavour to be a good neighbour. But we recognise we must be more sophisticated in our approach, looking beyond our immediate boundaries and being more proactive in terms of communication.

Through 2017/18, CS Recycling will strive to fulfil the below commitments to our community:

“Coming together is a beginning; keeping together is progress; working together is success.”

Henry Ford

Our Commitments

1. We will be an active member of our community
 - Joining appropriate local organisations to understand local issues contributing solutions where possible
2. We will communicate with and listen to our neighbours
 - Making it easy for neighbours to find out about and understand our activities
 - Having an open-door policy for listening to our neighbours
 - Considering and responding to all suggestions
3. We will contribute to and support our community
 - Promoting any new jobs locally
 - Setting up a Good Neighbour fund to support charity events and initiatives
4. We will help our community to recycle more efficiently
 - Helping our community to understand what makes recycling work

Our Community

For the purpose of this Good Neighbour Policy, we consider our local community to be the wards in which our two facilities are located: Potters Bar Oakmere and Northaw and Cuffley.

Our Criteria

We will use the following criteria when deciding how to support local charity events and initiatives:

- **Location** – either within the CS community area or within Hertfordshire
- **Objectives** – environmental focus, people focus, highlighted as a local priority or similar
- **Supporting** an employee or family member of the CS team

Our Good Neighbour actions will be guided by our Commitments, Community and Criteria.

Signed



Craig Curtis
Managing Director



John Curtis
Director

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