CSR & CSS Quality & Environmental Policy

Chas Storer Limited trading as **CS Recycling (CSR)** is renowned for providing recycling services for commercial businesses such as offices, printers, schools, hospitals and local authorities.

CS Shredding Limited (CSS) provides a high-quality service for security shredding. All waste paper collected is shredded, then recycled by CSR.

The Directors and Management of CSR and CSS operate under the control of a documented, implemented and maintained Quality & Environmental Management System (QEMS), which is defined in the CSR & CSS Quality & Environmental Manual.

It is our policy to operate and comply with the requirements of BS EN ISO 9001 and BS EN ISO 14001, to implement and operate fully through registration and annual management review for continuing suitability and improvement of our QEMS.

To support the QEMS, we have made commitments to:

- Meet with our customer requirements relating to collection, quality and delivery and all applicable statutory and regulatory requirements.
- Monitor the environmental aspects of our activities and services that we can control and those we can influence, and their associated environmental impacts, considering a life cycle perspective.
- Comply with all relevant environmental compliance obligations related to the environmental aspects of our operations.
- Strive to continually improve the effectiveness and performance of our QEMS and its objectives.
- Ensure that resources are managed to enable the transformation of inputs into outputs.
- Prevent pollution arising from our activities and to provide protection of the environment through measurement and examination of the impact of the CSR & CSS processes.

The above factors are driven by the continual review of our quality & environmental objectives and targets for:

- **Customers** -To improve recycling activities, service levels and develop new markets.
- **Infrastructure** - To improve the facilities of the business i.e., buildings, transportation systems, and communication networks.
- **Plant** - To improve our plant facilities and operations, by incorporating the best available techniques.
- **People** - To improve skill levels and evaluate performance.

These objectives and targets will be constantly monitored and reviewed at QEMS Management Review Meetings.

It is our belief that, in operating to BS EN ISO 9001 and BS EN ISO 14001 requirements and through continued assessment and membership of professional bodies such as The Recycling Association and the Confederation of Paper Industries (CPI), Chas Storer Limited will be able to continually improve its growth and performance to fulfil the requirements of its clients and industry.

Responsibility for upholding this policy is truly Company-wide under the guidance and the assistance of Company Directors and the Quality Manager. CSR & CSS management are committed to assuring that this policy is communicated, implemented, understood, and maintained at all levels of the business and is available to interested parties.

Endorsed by: Craig Curtis (Managing Director) Date: 14.05.2024

